

SmartSeries

Sonic, America's Drive-In™



SmartPoint POS is part of the SmartSeries suite of enterprise solutions that offer fully scalable point of sale and back office functions. A user-friendly intuitive touch screen terminal provides an efficient, easy to use environment for your Drive-In. SmartPoint POS is a comprehensive restaurant order processing system that runs on PC-Based POS terminals and incorporates Time and Attendance, Order Processing, Advanced Cash Control, and an optional Inventory Module.

SmartPoint POS, Infor's Front-of-House solution for Sonic restaurants, provides your restaurant staff with the tools they need to serve your customers quickly and efficiently. Developed in a true 32-bit environment, all SmartSeries modules are based on Windows® technologies and are optimized for Windows XP®. The SmartPoint POS module adheres to OLE for Retail POS (OPOS) standards for POS peripheral connectivity. Infor has customized SmartPoint POS to meet the unique needs of a Sonic Drive-In. Many hours were spent listening to Sonic personnel to understand the operation and tailor the system to those specific requirements. In designing the Sonic specific modules for SmartSeries, Infor focused on the critical areas of your restaurants. Those included ease of use, speed of service, and on-line communication of overall restaurant status information.

The touch screen based terminals make training extremely easy. New employees can be trained in a matter of minutes on the intuitive user interface rather than hours on a micro-motion keyboard. With unlimited button locations, there is no need to remember specific keystroke combinations as is required with limited keyboard space. Speed of Service information is constantly being displayed on the order entry terminals to increase order taker awareness. At glance employees continually know the current average speed of service for both stalls and patios.

Using the same screen formats as on the POS terminal, Infor has designed the Sonic SmartSeries Status Screen to give every employee an overview of what is going on both inside and outside the restaurant. With a quick look they will be able to determine what stall, patio, or drive thru orders have passed the target speed of service goals. The status display is configurable to represent the stall layouts of your drive-in. It also reminds employees to check back with the "smile tray" after an order is clocked out. Flexible combo meals allow switchboard operators to enter each order as specified by the customer and not as predefined by the Point of Sale system.

ABOUT INFOR RESTAURANT SYSTEMS

Infor Restaurant Systems provides Restaurant Enterprise Solutions to the quick service, table service, hotel and resort industries worldwide.

To Take Action

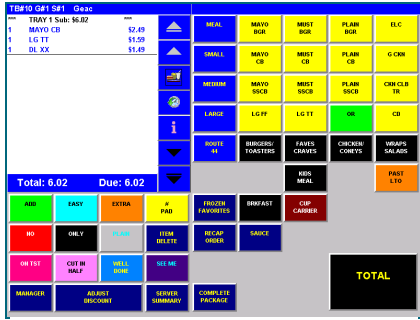
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SmartSeries Status Screen

Graphical order buffers allow your staff to quickly and easily store and retrieve the correct order as needed.



SmartSeries Order Screen

For example, the stall layout of your restaurant is displayed on the order entry terminals and status monitor. If a customer wants to add something to their order after it has been placed, the user simply touches the specific stall, and the current order will be reopened.

Infor has fully integrated the SmartPoint POS system with PAYS, allowing your customers to pay for the orders at each individual stall. This works through the standard PartnerNet system already in place. MySonicCard functionality is also fully deployed.



SmartSeries is integrated with the Sonic PAYS system

SmartKitchen is the Infor designed Kitchen Display System (KDS). Infor’s research and development team was especially dedicated to this project and worked closely with various Sonic operators to enhance the KDS to meet the distinctive needs of a Sonic Drive-In. Infor’s KDS supports both fixed and rotating tray operations, and new features have been added to make both food preparation and order expediting quicker and easier. Orders can be displayed “on the fly” or “on total”, or a combination of these features can be utilized at various stations.

SmartWorkNet, our in-store Back-of-House solution, is designed to provide your restaurant management staff with the tools, access and reporting information required to operate your business. This module utilizes a SQL database to allow for complete corporate management of multi-store configurations. The SmartWorkNet system connects to the POS client in real-time providing you with instant, up to the minute access to your entire restaurant business.

The Corporate Maintenance System (CMS) is designed to allow you to manage your restaurant enterprise database directly from your corporate headquarters location. This module again utilizes a SQL database to allow for complete corporate management of multi-store configurations. CMS operates over a standard LAN/WAN or modem connection to restaurant locations. From the Corporate Office, changes can be made to items and prices for those stores affected and can be timed to happen as needed in the future. Our true tier approach allows sites to be grouped together based on geographical location, restaurant types, menu concepts, or any manner that

best suits your needs. Use of the Corporate Maintenance System not only allows for greater control by the corporate office, but will also free up time for restaurant managers to deal with the real restaurant level issues. More focus can be put on customer satisfaction by the restaurant management team when less time is spent doing database maintenance. Infor can also provide this in a hosted service should you not want to maintain your own database information.



From its support center in Nashua, New Hampshire, Infor provides 24x7 Help Desk support for its customers. Infor has been in the Point of Sale business for over 30 years.

